

# ESWATINI WATER SERVICES CORPORATION

## MULTI-YEAR TARRIF STRUCTURE FROM 2025 TO 2027



	BANDS	4% Increase 2024/2025	4% Increase 2025/2026	4% Increase 2026/2027
		E	E	E
<b>Water Charges:</b>				
<b>Category 1: Residential User</b>				
1.1 Charges per cubic metre (m3)	Band 1. 0 - 10 m3	181.79	189.06	196.62
	Band 2. 11 - 15 m3	21.92	22.80	23.71
	Band 3. 16 - 50 m3	33.01	34.33	35.70
	Band 4. > 50 m3	37.67	39.18	40.74
1.2 Public connection/public standpipes meters per m3		7.45	7.45	7.45
<b>Category 2: Non-Residential User</b>				
2.1 Charges per cubic metre (m3)	Band 1. 0 - 10 m3	675.51	702.53	730.63
	Band 2. 11 - 25 m3	21.92	22.80	23.71
	Band 3. 26 - 50 m3	37.67	39.18	40.74
	Band 4. > 50 m3	37.67	39.18	40.74
<b>Sewer Charges:</b>				
<b>Category 3: Residential User</b>				
3.1 Residential per month (based on 90% water volume x sewer rate)		13.73	14.28	14.85
3.2 Standard rate: Residential		83.90	87.26	90.75
<b>Category 4: Non Residential User</b>				
4.1 Non-Residential per month (based on 90% water volume x sewer rate)		18.02	18.74	19.49
4.2 Standard rate: Non-Residential		341.16	354.80	368.99
<b>Category 5: Industrial Metered Sewer Charge</b>				
5.1 Conduct study and pilot for high volume industrial customer sewer charges (effective 1 April 2025)		Study / Pilot	Implementation	Implementation
<b>Other Charges:</b>				
<b>Category 6: New Connection - Water</b>				
6.1 20mm to 22mm in diameter up to 15m in length		923.80	923.80	923.80
6.2 Refundable deposit: Residential		231.55	231.55	231.55
6.3 Refundable deposit: Non-Residential		1,283.25	1,283.25	1,283.25
6.4 Quote rate for installation above 15m in length		Actual Cost	Actual Cost	Actual Cost
6.5 New connection Quotation fee				
<b>Category 7: New Connection - Sewer</b>				
7.1 Sewer installation up to 15 metres		355.20	355.20	355.20
7.2 Quote rate for installation above 15m in length		Actual Cost	Actual Cost	Actual Cost
7.3 Quote rate for manhole installation		Actual Cost	Actual Cost	Actual Cost
7.4 New connection Quotation fee				
<b>Category 8: Tankered Water Supply</b>				
8.1 Tankered water per m3		37.66	39.16	40.73
<b>Category 9: Reconnection</b>				
9.1 Reconnection fees		32.05	32.05	32.05
9.2 Refundable reconnection deposit - Residential		231.55	231.55	231.55
9.3 Refundable reconnection deposit - Non residential		1,283.25	1,283.25	1,283.25
<b>Category 10: Disconnection for Non- payment</b>				
10.1 Disconnection/Reconnection for non-payment penalty- Residential		102.60	102.60	102.60
10.2 Disconnection/Reconnection for non-payment penalty- Non Residential		311.25	311.25	311.25
10.3 Illegal connection - Residential		5,842.24	6,075.93	6,318.97
10.4 Illegal connection - Non-Residential		17,580.27	18,283.48	19,014.82
<b>Category 11: Borehole Charges</b>				
11.1 Application for new permit (Infrastructure Available) per annum	0 - 400m3	2,396.03	2,491.87	2,591.55
	> 400m3	13,312.03	13,844.51	14,398.29
11.2 Renewal of permit (Infrastructure Available) per annum	0 - 400m3	1,703.46	1,771.60	1,842.46
	> 400m3	10,595.00	11,018.80	11,459.55
11.3 Application for new permit (Infrastructure Not Available) per annum	0 - 400m3	1,331.11	1,384.36	1,439.73
	> 400m3	1,331.11	1,384.36	1,439.73
11.4 Renewal of permit (Infrastructure Not Available) per annum	0 - 400m3	665.68	692.31	720.00
	> 400m3	665.68	692.31	720.00
11.5 Quote rate for borehole meter connection		Actual Cost	Actual Cost	Actual Cost
11.6 Sewer discharge - Residential (Based on 90% water volume x sewer rate)		12.98	13.50	14.03
11.7 Sewer discharge - Non-Residential (Based on 90% water volume x sewer rate)		17.26	17.95	18.67
<b>Category 12: Trade Effluent Charge</b>				
12.1 Basic charges according to BOD / COD				
Formula: = CC + ((COD-500) * AVD + UCCOD)/500 + ((EC - 1600) * AVD + UCEC)/1600 + ((Colour - 150) * AVD + UCColour)/150		RATE = E18.39	RATE = E19.12	RATE = E19.89
		CC = E2.89	CC = E3.01	CC = E3.13
		EC = E41.32	EC = E42.97	EC = E44.69
		UC = E3.74	UC = E3.89	UC = E4.05
Where:				
RATE = Applicable tariff charge for the year				
AVD = Actual Volume Discharged				
CC = conveyance cost / m3 of effluent discharged				
COD = Chemical Oxygen Demand				
EC = Electrical Conductivity				
UC = Color Unit				
<b>Category 13: Miscellaneous Charges</b>				
13.1 Septic tank / vacuum tanker discharge	Per Load	1,233.10	1,282.43	1,333.72
13.2 Unmetered fire connection 0 - 100mm	Per Month	426.70	443.77	461.52
13.3 Unmetered fire connection > 100mm	Per Month	910.34	946.75	984.62
13.4 Printout statement	Per page	30.00	30.00	30.00
13.5 Penalty charge on unpaid cheques		336.50	349.95	363.95
13.6 Meter testing on application		66.77	69.44	72.22
13.7 Replacement of vandalised/damaged/tampered meters		Actual Cost	Actual Cost	Actual Cost