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Generated by:	MGAB	Checked by:	DCM	Effective Date: 01 April 2025

**Customer Services – Landlord /Estate agent/owner Application for a New Service**

**To be filled in by Landlord/Estate agent/Owner**

1. I/We.....the undersigned registered owner/s of property number..... of farm..... situated at area/inkhundla .....do hereby confirm that.....is my tenant/Owner of the property. Should the property be vacated by the tenant I will ensure that I inform EWSC about his exit within 48 hours. /

**I shall be liable for all water consumption incurred on my property where the tenant has terminated the account upon vacating the property.**

ID Number ..... (Cell).....

Full name..... Signature.....Date:  
.....

2. Please indicate if premise is connected to Water Sewer line  **Yes**  **No**

**3. References of Customer:**

i) Name.....  
Postal Address.....  
Physical address.....  
Telephone number (work)..... (Cell).....

ii) Name.....  
Postal Address.....  
Physical address.....  
Telephone number (work)..... (Cell).....

**4. Next of Kin Information for customers:**

Please provide details for your next of kin. This information will be used for emergency contact purposes. The Corporation may utilize this information to contact the individuals listed below in the event that the account holder becomes inaccessible due to various circumstances, including, but not limited to, death, illness, or non-payment.

	<b>Full Name</b>	<b>Relationship</b>	<b>Phone Number</b>	<b>Address</b>	<b>Email Address</b>
<b>1</b>					
<b>2</b>					
<b>3</b>					
<b>4</b>					

**NB: If providing a foreign Passport or ID please attach certified copy of Entry Permit**



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**5. Terms and conditions:**

I/We agree to accept the conditions of the service/supply of this area’s regulations, and I/We further agree to observe and be bound by the regulations in force and any amendments thereto in all matters affecting any water supply to the premises occupied by me/us, including the quality of effluent accruing from the premises and discharged into the corporation sewer mains. I/We fully understand that if any account submitted to me/us in respect of any consumption correctly registered against this account is not paid by the due date following the date of the account, the corporation reserves the right to discontinue the water supply, without notice and further blacklist me/us if payment has not been paid after 60 days of disconnection.

I/we fully understand that I am /We are responsible for any payment for all consumption correctly registered against this account until 48 hours after written notification to cut off supply has been received by the Corporation. I/We fully agree that the Corporation shall have the right to restrict the use of water during peak periods. I/We fully understand if the corporation has a functional sewer main into which the premises mentioned above can be connected, the Corporation reserves the right to suspend water services to the premises until application for a sewer connection has been made and sewer connection fees settled in full with the Corporation. I/We fully understand that the corporation is not responsible for maintenance of house service water pipes from the water meter to the above-mentioned premises. I/We fully understand that the Corporation is not responsible for maintenance of house sewers. I/We hereby tender the prescribed fee.

**I /We fully understand that the reconnection of water supply shall be only done once the property owners have disconnected their account.**

**Applicants Full name:**

.....Signature.....Date.....

**Customer Contact details..... ID number.....**

**Customer email.....**

**This form should be returned with the following documents:**

**RECONNECTION**

- 1 If reconnecting for a house with existing meter**
  - **Copy of Lease agreement/Title Deed**
  - **E263.60(E231.55-Deposit +E32.05-Connection Fee)**
  - **Certified Identity Card**
  - **Clearance of outstanding balance**
  - **Certified Landlord’s Identity Card Copy**
  
- 2 If reconnecting for a house with existing meter and you have a water account**
  - **Copy of Lease agreement/Title Deed**
  - **E32.05-(Connection Fee)**

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- **Certified Identity Card**
- **Your water account number**
- **Clearance of outstanding balance**
- **Certified Landlord's Identity Card Copy**

**3 If reconnecting for a commercial building (Business) with existing meter**

- **Copy of Lease agreement**
- **E1315.30 (E1,283.25-Deposit +E32.05-Connection Fee)**
- **Certified Identity Card (Director)**
- **Company Stamp**
- **Certificate of incorporation**
- **Form J**
- **Clearance of outstanding balance**
- **Certified Landlord's Identity card copy**

**4 If reconnecting for commercial building (Business) and you have a water acc**

- **Copy of Lease agreement**
- **E32.05**
- **Certified Identity Card (Director)**
- **Company Stamp**
- **Certificate of incorporation**
- **Form J**
- **Clearance of outstanding balance**
- **Certified Landlord's Identity card copy**

**NEW CONNECTION**

**5 New connection with no existing meter (Residential)**

- **Title Deed**
- **E1155.35 (E231.55-Deposit +E923.80-Connection Fee)**
- **Certified Identity card**

**6 New Connection with no existing meter (Commercial)**

- **Title Deed**
- **E2,207.05 (E1,283.25-Deposit +E923.80-Connection Fee)**
- **Certified Identity Card (Director)**
- **Company Stamp**
- **Form J**
- **Certificate of incorporation**

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